

Hong Kong Residents in Canada Seeking Assistance

In response to the local government's appeal for concerted efforts to contain the spread of COVID-19, the Hong Kong Economic and Trade Office (Toronto) is closed temporarily. You may reach us via the following channels:

Toronto: Phone: (416) 924-5544 or Email: info@hketotoronto.gov.hk

Vancouver: Phone: (604) 331-1300 or Email: info_vancouver@hketotoronto.gov.hk

For urgent assistance outside office hours, Hong Kong residents in Canada may call the 24-hour hotline of the Assistance to Hong Kong Residents Unit of the Immigration Department in Hong Kong at +852 1868. In the event that Hong Kong residents who need assistance are not able to call the hotline due to the service settings of their telecommunication services operators or other reasons, they may try adding "0000" after entering "1868". Hong Kong residents in Canada in need of consular assistance may contact the Chinese Embassy or Consulate Offices (<http://ca.china-embassy.org/eng/zlgij/>).

Entry Requirements to Hong Kong from Canada

Under the border control measures of the Hong Kong Special Administrative Region (HKSAR) Government introduced on August 9, 2021, overseas places are categorised into high-risk, medium-risk and low-risk groups. With effect from 2 December, 2021 **Canada** will be specified as Group A (High-risk) group, under which non-Hong Kong residents who have stayed in Canada during the 21 days before boarding the flight to Hong Kong are not allowed to enter Hong Kong.

In view of the rapidly worsening global epidemic situation due to the Omicron variant, a series of measures will be implemented, including the following:

- 1) shortening the lead time for specimen collection for pre-departure nucleic acid tests for persons boarding for flights to Hong Kong from 72 hours to 48 hours with effective from December 24; and
- 2) requiring persons arriving at Hong Kong from Group A places with enhanced surveillance to undergo compulsory quarantine at a quarantine centre for the first four days of arrival at Hong Kong with effect from December 21. They have to undergo daily testing in the first seven days of arrival at Hong Kong, and to undergo testing on alternate days thereafter.

For Hong Kong residents, they can only board a flight for Hong Kong if they have been fully vaccinated and hold a recognised vaccination record. Please refer to the following press release for details:

<https://www.info.gov.hk/gia/general/202112/20/P2021122000964.htm?fontSize=1>

Travellers from Canada are required to present at boarding (i) a negative result proof of a polymerase chain reaction (PCR)-based nucleic acid test for COVID-19 conducted within 48 hours before the scheduled time of departure of the aircraft; (ii) confirmation in English or Chinese of room reservation in a designated quarantine hotel in Hong Kong; and (iii) a

recognised vaccination record. Please refer to the following webpage for details:
<https://www.coronavirus.gov.hk/eng/inbound-travel.html#quarantinemeasures2>

Testing in Canada

Whilst this office is not in a position to recommend or endorse any private laboratory or healthcare institution, it is understood that some healthcare institutions have indicated that they may be able to provide the testing service that meets the requirements. You may also find a list of laboratories that are accredited to ISO 15189 by the Standards Council of Canada (SCC), one of the organisations to accredit laboratories in Canada, at <https://www.scc.ca/en/search/laboratories/15189>.

The lists are provided only for general reference to assist Hong Kong residents with their research for providers of the testing service. They are by no means exhaustive, and are subject to change at any time as availability of service by laboratories and healthcare institutions is market driven. You will have to contact individual service providers for further information on whether they are providing COVID-19 testing. None of the service providers listed should be construed as providers endorsed or recommended by our office.

Alberta

Institution	Website	Contact
Dyna Life Medical Labs	https://www.dynalife.ca/	#200, 10150 - 102 Street, Edmonton, AB T5J 5E2 +1 (780) 451-3702 https://www.dynalife.ca/ContactUs
Inchor Blood Services	https://ichorblood.ca/pages/COVID-19+Testing/COVID-19+Travel+Testing/41	https://ichorblood.ca/pages/Cities+We+Serve/27
Shoppers Drug Mart	https://www1.shoppersdrugmart.ca/en/health-and-pharmacy/covid-19/alberta	
Switch Health	https://switchhealth.clinic/	+1 (647) 977-1030 Contact@switchhealth.ca

British Columbia (BC)

Institution	Website	Contact
Bon Voyage	https://www.bonvoyagemedical.com/	1161 The High Street, Unit 2 Coquitlam, V3B 7W3 +1 (604) 447-8597

		clinic@bonvoyagemedical.com
Care Point Medical & Wellness	https://www.carepoint.ca/	
Integrated Wellness Medical Centre (North Vancouver)	https://www.inwellnv.ca/	502-1150 Marine Dr North Vancouver, BC, V7P 1S8 +1-604-971-5153 clinic@inwellnv.ca
Integrated Wellness Medical Centre (Tri-Cities)	https://www.integratedwellness.clinic/	A120-2099 Lougheed Hwy Port Coquitlam, BC, V3B 1A8 +1 (604) 554-0992 info@integratedwellness.clinic
Iridia Medical	https://www.covidconciierge.ca/	1644 West 3rd Avenue Vancouver BC V6J 1K2 +1 (604) 685-4747 booking@iridiamedical.com
LifeLabs	https://www.lifelabs.com/flyclear/?myProvince=bc	https://www.lifelabs.com/contact-us/
PolyCan Health Care Centre	https://www.polycanhealthcentre.com/covid-19-testing	102, 205 – 9055 University High Street, UniverCity, Simon Fraser University, Burnaby, BC V5A 1S6 +1 604-545-0991 (English) +1 604-545-0993 (Chinese) info@polycanhealthcentre.com
Travel Medicine & Vaccination Centre (7 locations in BC)	https://tmvc.com/ https://tmvc.com/locations/	https://ultimacovidtesting.com/book-now/
Travel Safe Immunization	https://travelsafeclinic.ca/	+1 (604) 251-1975 https://travelsafeclinic.ca/contact/
Ultima Medical	https://ultimamedical.com/	+1 (604) 424-4067 https://ultimacovidtesting.com/book-now/
YVR Medical Clinic	https://yvrmedical.com/	Level 1, Domestic Terminal Building, Vancouver Airport

		+1(604) 207-6900 airportclinic@ultimamedical.com
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New Brunswick

Institution	Website	Contact
Inchor Blood Services	https://ichorblood.ca/pages/COVID-19+Testing/COVID-19+Travel+Testing/41	https://ichorblood.ca/pages/Cities+We+Serve/27
Switch Health	https://switchhealth.clinic/	+1 (647) 977-1030 Contact@switchhealth.ca

Nova Scotia

Institution	Website	Contact
Switch Health	https://switchhealth.clinic/	+1 (647) 977-1030 Contact@switchhealth.ca

Ontario

Institution	Website	Contact
ELNA Medical Complex	https://covidtest.santemedic.ca/toronto	7575 Highway 27, Unit 27, Woodbridge, ON +1 (647) 496-5916 labo@santemedic.ca
HCP Diagnostics	https://www.hcpdiagnostics.com/	inquiry@hcpdiagnostics.com https://www.hcpdiagnostics.com/copy-of-booking-contact-us
Inchor Blood Services	https://ichorblood.ca/pages/COVID-19+Testing/COVID-19+Travel+Testing/41	https://ichorblood.ca/pages/Cities+We+Serve/27
LifeLabs	https://www.lifelabs.com/flyclear/?myProvince=on	https://www.lifelabs.com/contact-us/
Shoppers Drug Mart	https://www1.shoppersdrugmart.ca/en/health-and-pharmacy/covid-19/ontario/international-outbound-travel	
Switch Health	https://switchhealth.clinic/	+1 (647) 977-1030 Contact@switchhealth.ca

Quebec

Institution	Website	Contact
Biron	https://www.biron.com/en/laboratory/covid-19/	+1 (888) 935-7132
CDL Laboratories	https://www.cdllaboratories.com/en/	5990 Chemin de la Côte des Neiges, Montreal, QC H3S 1Z5 +1 (514) 344-8022 info@cdllabs.com
DYNACARE	https://www.dynacare.ca/covid-19-tests-for-travellers.aspx	Laval: 3885, boul. Industriel, Laval (QC) H7L 4S3 +1 (888) 988- 1888 St-Laurent: 4800, rue Dobrin, St-Laurent (QC) H4R 2P8 +1 (800) 565-5721, +1 (514) 486 - 8025, +1 (514) 486-9225

Saskatchewan

Institution	Website	Contact
LifeLabs	https://www.lifelabs.com/contact-us/?myProvince=sk	https://www.lifelabs.com/contact-us/