

Hong Kong Residents in Canada Seeking Assistance

In response to the local government's appeal for concerted efforts to contain the spread of COVID-19, the Hong Kong Economic and Trade Office (Toronto) is closed temporarily. You may reach us via the following channels:

Toronto: Phone: (416) 924-5544 or Email: info@hketotoronto.gov.hk

Vancouver: Phone: (604) 331-1300 or Email: info_vancouver@hketotoronto.gov.hk

For urgent assistance outside office hours, Hong Kong residents in Canada may call the 24-hour hotline of the Assistance to Hong Kong Residents Unit of the Immigration Department in Hong Kong at +852 1868. In the event that Hong Kong residents who need assistance are not able to call the hotline due to the service settings of their telecommunication services operators or other reasons, they may try adding "0000" after entering "1868". Hong Kong residents in Canada in need of consular assistance may contact the Chinese Embassy or Consulate Offices (<http://ca.china-embassy.org/eng/zlgj/>).

Entry Requirements to Hong Kong from Canada

Currently, except for Hong Kong residents, all travellers arriving Hong Kong by flights from overseas countries/territories will be denied entry. The same restriction also applies to non-Hong Kong residents travelling to Hong Kong from the Mainland of China, Macao and Taiwan who have been to any overseas countries/territories in the past 14 days. These temporary restrictions will remain in force until further notice. Please refer to the webpage <https://www.coronavirus.gov.hk/eng/inbound-travel.html> for details.

Starting from 00.00 a.m. on December 25, 2020 (HK time), travellers from Canada are required to present test report, in English or Chinese, showing a negative COVID-19 nucleic acid test administered within 72 hours of the scheduled time of departure, before boarding the flight. They are required to present documentary proof in English to show that the laboratory or healthcare institution is recognized/ approved/ ISO15189 accredited. The same requirements apply to a Hong Kong resident who has stayed in Canada during the 14 days before boarding the flight to Hong Kong. Please refer to the webpage <https://www.coronavirus.gov.hk/eng/high-risk-places.html> and <https://www.info.gov.hk/gia/general/202012/18/P2020121800522.htm?fontSize=1> for details.

Testing in Canada

Whilst this office is not in a position to recommend or endorse any private laboratory or healthcare institution, it is understood that some healthcare institutions have indicated that they may be able to provide the testing service that meets the requirements. You may also find a list of laboratories that are accredited to ISO 15189 by the Standards Council of Canada (SCC), one of the organisations to accredit laboratories in Canada, at <https://www.scc.ca/en/search/laboratories/15189>.

The lists are provided only for general reference to assist Hong Kong residents with their research for providers of the testing service. They are by no means exhaustive, and are subject to change at any time as availability of service by laboratories and healthcare institutions is market driven. You will have to contact individual service providers for further information on whether they are providing COVID-19 testing. None of the service providers listed should be construed as providers endorsed or recommended by our office.

Alberta

Institution	Website	Contact
Dyna Life Medical Labs	https://www.dynalife.ca/	#200, 10150 - 102 Street, Edmonton, AB T5J 5E2 +1 (780) 451-3702 https://www.dynalife.ca/ContactUs
Inchor Blood Services	https://ichorblood.ca/pages/COVID-19+Testing/COVID-19+Travel+Testing/41	https://ichorblood.ca/pages/Cities+We+Serve/27
Shoppers Drug Mart	https://www1.shoppersdrugmart.ca/en/health-and-pharmacy/covid-19/alberta	
Switch Health	https://switchhealth.clinic/	+1 (647) 977-1030 Contact@switchhealth.ca

British Columbia (BC)

Institution	Website	Contact
Bon Voyage	https://www.bonvoyagemedical.com/	1161 The High Street, Unit 2 Coquitlam, V3B 7W3 +1 (604) 447-8597 clinic@bonvoyagemedical.com
Care Point Medical & Wellness	https://www.carepoint.ca/	
Integrated Wellness Medical Centre (North Vancouver)	https://www.inwellnv.ca/	502-1150 Marine Dr North Vancouver, BC, V7P 1S8 +1-604-971-5153 clinic@inwellnv.ca
Integrated Wellness Medical Centre (Tri-Cities)	https://www.integratedwellness.clinic/	A120-2099 Lougheed Hwy Port Coquitlam, BC, V3B 1A8 +1 (604) 554-0992 info@integratedwellness.clinic
Iridia Medical	https://www.covidconciierge.ca/	1644 West 3rd Avenue Vancouver BC V6J 1K2 +1 (604) 685-4747 booking@iridiamedical.com

LifeLabs	https://www.lifelabs.com/flyclear/?myProvince=bc	https://www.lifelabs.com/contact-us/
PolyCan Health Care Centre	https://www.polycanhealthcentre.com/covid-19-testing	102, 205 – 9055 University High Street, UniverCity, Simon Fraser University, Burnaby, BC V5A 1S6 +1 604-545-0991 (English) +1 604-545-0993 (Chinese) info@polycanhealthcentre.com
Travel Medicine & Vaccination Centre (7 locations in BC)	https://tmvc.com/ https://tmvc.com/locations/	https://ultimacovidtesting.com/book-now/
Travel Safe Immunization	https://travelsafeclinic.ca/	+1 (604) 251-1975 https://travelsafeclinic.ca/contact/
Ultima Medical	https://ultimamedical.com/	+1 (604) 424-4067 https://ultimacovidtesting.com/book-now/
YVR Medical Clinic	https://yvrmedical.com/	Level 1, Domestic Terminal Building, Vancouver Airport +1(604) 207-6900 airportclinic@ultimamedical.com

New Brunswick

Institution	Website	Contact
Inchor Blood Services	https://ichorblood.ca/pages/COVID-19+Testing/COVID-19+Travel+Testing/41	https://ichorblood.ca/pages/Cities+We+Serve/27
Switch Health	https://switchhealth.clinic/	+1 (647) 977-1030 Contact@switchhealth.ca

Nova Scotia

Institution	Website	Contact
Switch Health	https://switchhealth.clinic/	+1 (647) 977-1030 Contact@switchhealth.ca

Ontario

Institution	Website	Contact
ELNA Medical Complex	https://covidtest.santemedic.ca/toronto	7575 Highway 27, Unit 27, Woodbridge, ON +1 (647) 496-5916 labo@santemedic.ca
HCP Diagnostics	https://www.hcpdiagnostics.com/	inquiry@hcpdiagnostics.com https://www.hcpdiagnostics.com/copy-of-booking-contact-us
Inchor Blood Services	https://ichorblood.ca/pages/COVID-19+Testing/COVID-19+Travel+Testing/41	https://ichorblood.ca/pages/Cities+We+Serve/27
LifeLabs	https://www.lifelabs.com/flyclear/?myProvince=on	https://www.lifelabs.com/contact-us/
Shoppers Drug Mart	https://www1.shoppersdrugmart.ca/en/health-and-pharmacy/covid-19/ontario/international-outbound-travel	
Switch Health	https://switchhealth.clinic/	+1 (647) 977-1030 Contact@switchhealth.ca

Quebec

Institution	Website	Contact
Biron	https://www.biron.com/en/laboratory/covid-19/	+1 (888) 935-7132
CDL Laboratories	https://www.cdllaboratories.com/en/	5990 Chemin de la Côte des Neiges, Montreal, QC H3S 1Z5 +1 (514) 344-8022 info@cdllabs.com
DYNACARE	https://www.dynacare.ca/covid-19-tests-for-travellers.aspx	Laval: 3885, boul. Industriel, Laval (QC) H7L 4S3 +1 (888) 988- 1888 St-Laurent: 4800, rue Dobrin, St-

		Laurent (QC) H4R 2P8 +1 (800) 565-5721, +1 (514) 486 - 8025, +1 (514) 486-9225
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Saskatchewan

Institution	Website	Contact
LifeLabs	https://www.lifelabs.com/contact-us/?myProvince=sk	https://www.lifelabs.com/contact-us/

Quarantine Requirements in Hong Kong

Starting from 00.00 am on December 22, 2020, all travellers arriving in Hong Kong from countries outside China are required to undergo 14-day compulsory quarantine at a designated quarantine hotel. They will have to take designated transport to travel from the airport to the designated quarantine hotels. Please note that until further notice, only Hong Kong residents will be permitted to enter Hong Kong. The relevant specifications will remain effective until further notice. Please refer to the webpage <https://www.coronavirus.gov.hk/eng/inbound-travel.html> for details.

For more information about the COVID-19 situation in Hong Kong, please refer to the **information** uploaded onto the "COVID-19 Thematic Website" (www.coronavirus.gov.hk).